



 TRACEGAINS WEBINAR

# Food Safety Culture

March 2, 2023



*Meet*  
Your Moderator

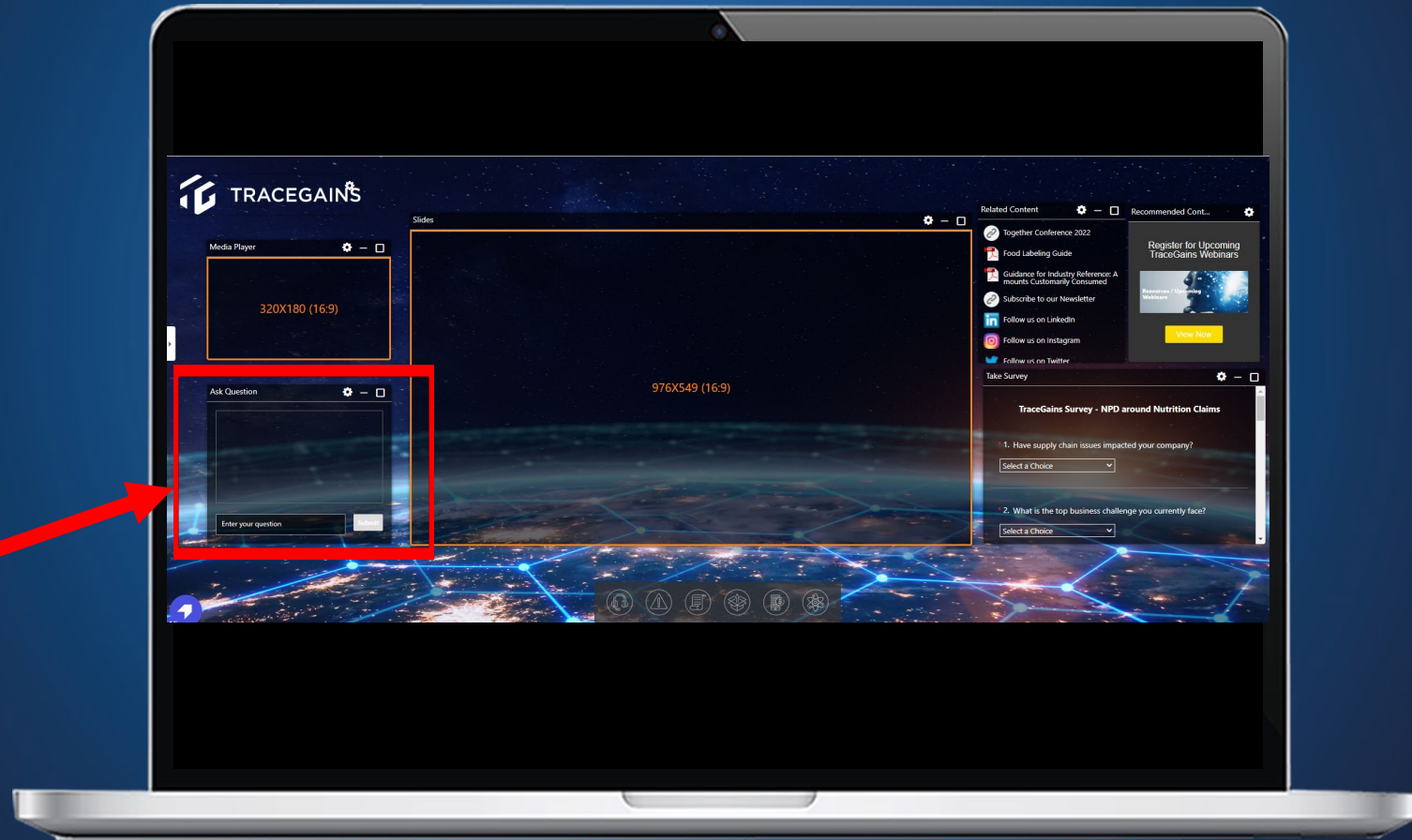


**Kristen Goodale**  
Digital Marketing Webinar &  
Podcast Specialist



# Slides And Recording Will Be Shared

# We want to hear from you! Please type your questions in the chat box.



# About TraceGains

Together we do more



**Food and Beverage** ••• **Dietary Supplements** ••• **Retail** ••• **Consumer Packaged Goods**



TRACEGAINS

Discover the Power of Networked

# What Makes TraceGains Different?

On average, companies find that 80% of their suppliers are already on TraceGains Network.



# Meet

Your Speakers

**Sara Jane Bellochi, CFSQA**

Functional Consultant



**Kari Barnes**

Regulatory Standards Manager







# Developing a Product Safety and Quality Culture Plan

Sara Jane Bellocchi, CFSQA  
Functional Consultant

# AGENDA

**01**

**DEFINITIONS**  
What is Food Safety Culture?

**02**

**STATISTICS**  
FDA, BRCGS, etc.

**03**

**DEMONSTRATING**  
Food Safety Culture

**04**

**HOW TO**  
Develop a Product Safety and Quality Culture Plan

**05**

**MEASURING**  
Food Safety Culture

**06**

**HELP**  
How TraceGains can help you with Food Safety Culture



# Product Safety and Quality Culture DEFINED

*The attitudes, values and/or beliefs which are prevalent at the site, relating to the importance of product safety and the confidence in the product safety systems, processes and procedures used by the site.*





# MORE DEFINITIONS

**Food safety** *refers to the conditions and practices that preserve the quality of food to prevent contamination and food-borne illnesses.*

**Quality** *the standard of something as measured against other things of a similar kind; the degree of excellence of something.*

**Culture** *refers to the customs, arts, social institutions, and achievements of a particular nation, people, or other social group.*

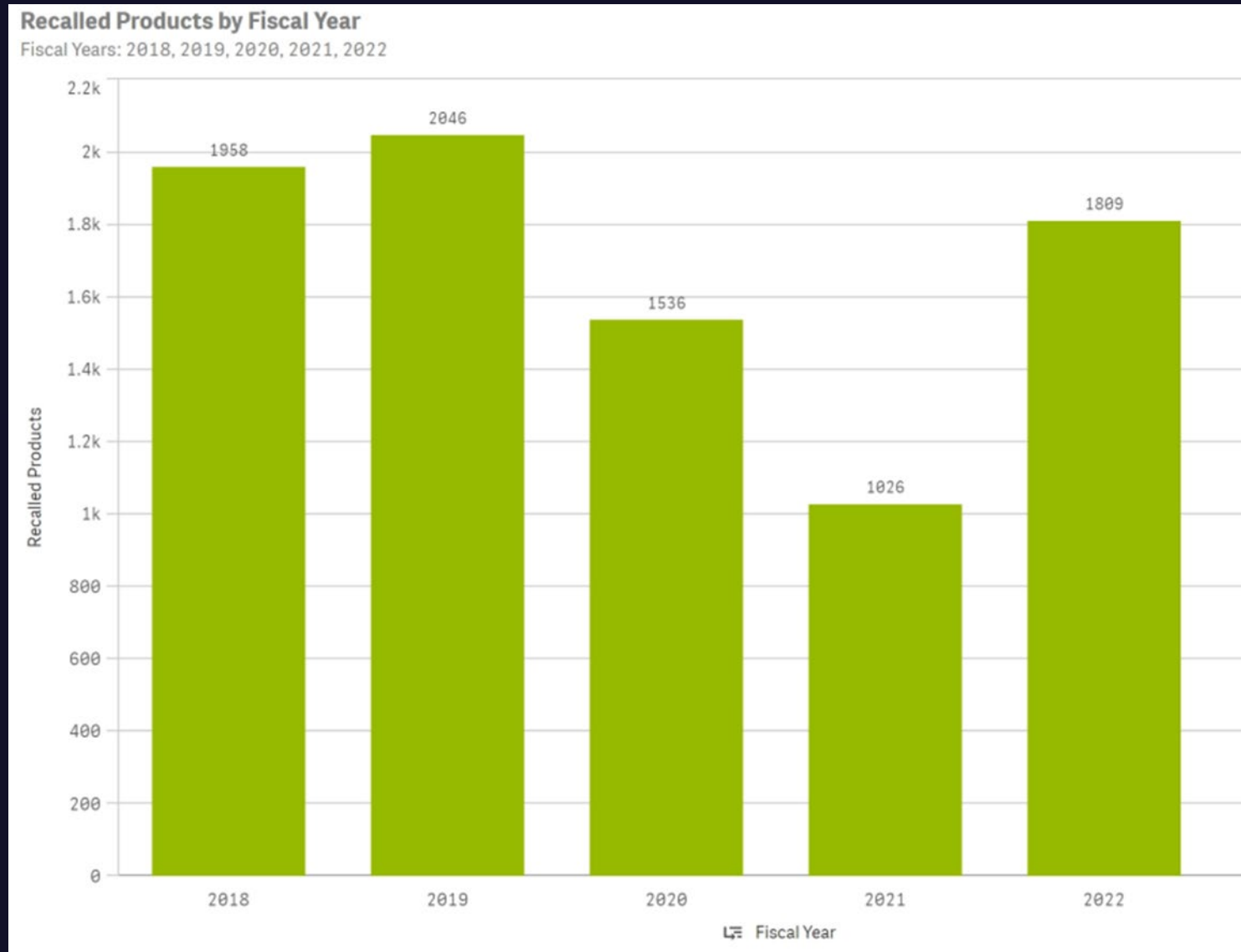


# Food Safety Culture Plan Non-Conformances

Year	Prevalence
2019	5 <sup>th</sup>
2020	6 <sup>th</sup>
2021	8 <sup>th</sup>
2022	15 <sup>th</sup>



# FDA Recall Data for Food/Cosmetics





**"CULTURE** eats **STRATEGY** for  
Breakfast"  
—Peter Drucker



# DEMONSTRATING Food Safety Culture





# How To...

Develop a clear plan for continual improvement of a food safety and quality culture plan:

1. Defined activities around:
  - Communication + Feedback Loop
  - Training and Staff Development
  - Behaviors Required
  - Performance Metrics
2. Action Plan
3. Review of Effectiveness

## **AND THE MOST IMPORTANT THING:**

To Monitor and Measure performance of Food Safety and Quality related activities.



# MEASURING Food Safety Culture

How do you know your food safety culture plan is working?



## Employee Survey

Ask your employees how you are doing. Measure survey participation as well as moral.



## Risk Awareness

Take a look at your Food Safety Policy and HACCP development. Are the risks being addressed related to real risks in your facility?



## Effectiveness of CAPA

Do you have repeating non-conformities? Take a look at how effective your Corrective Action and Preventive Actions are.



## Internal Audits

The best way to know what is going on at your facility before you get "caught" in an audit is to internal audit.

# How can TraceGains help with Food Safety Culture?

## RESOURCES

- Do you have the tools that you need?
- Human and Financial resources

## CARs

- Responsive
- Proactive
- Positive

## COLLABORATION

- Senior leadership
- Cross-functional teams



# THANK YOU! ANY QUESTIONS?

Type them in the chat and we will address them at the end.

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# Kari Barnes

Regulatory Standards Manager |  
TraceGains





TRACEGAINS

# Solution Spotlight: Corrective Action Reports

Kari Barnes

Regulatory Standard Manager



# DEMONSTRATING Food Safety Culture

## Corrective Action Reports



# **DEMONSTRATING Food Safety Culture**

## **Corrective Action Reports**

“You can assess food safety culture in how a brand or manufacturing facility responds to regular issues or non-compliances that occur during routine business – the sense of urgency.”

▀ **François Bourdichon, Food Safety Microbiologist and Chair of the Standing Committee on Microbiological Hygiene, International Dairy Federation,**





# DEMONSTRATING Food Safety Culture

## Corrective Action Reports

### Supplier Compliance CARs

- Missing documentation
- Foreign material
- Product quality issues
- Packaging issues
- Warehouse storage issues
- Shelf-life issues

### Quality Management CARS

Non-conforming:

- Good Manufacturing Practices
- Critical Control Points
- Equipment Calibrations
- Sanitation
- Maintenance
- Pet Control
- SOP
- Documentation

### Audit Management CARS

- Internal audit NCs





# **DEMONSTRATING** **Food Safety Culture** **Corrective Action Reports**

TraceGains CARs modules allow our customers to digitally monitor, measure, trend, collaborate, communicate and report their non-conformances from one central place.





# DEMONSTRATING Food Safety Culture

Corrective Action Reports

Centralized Digital Documentation:

- Non-conformances
- Non-compliances
- Root cause analysis
- Corrective actions taken
- Evaluations of the effectiveness of corrective actions



# DEMONSTRATING Food Safety Culture

Corrective Action Reports

## Digitally Automated Processes:

- Collaboration
- Action alerts
- Communication to interested parties:
- Reporting



# DEMONSTRATING Food Safety Culture

Corrective Action Reports

emp  
audits sops foreignmaterial  
pestcontrol ccps  
maintenance quality sanitation  
documentation packaging shelflife  
gmpps calibrations  
storage complaints warehouse

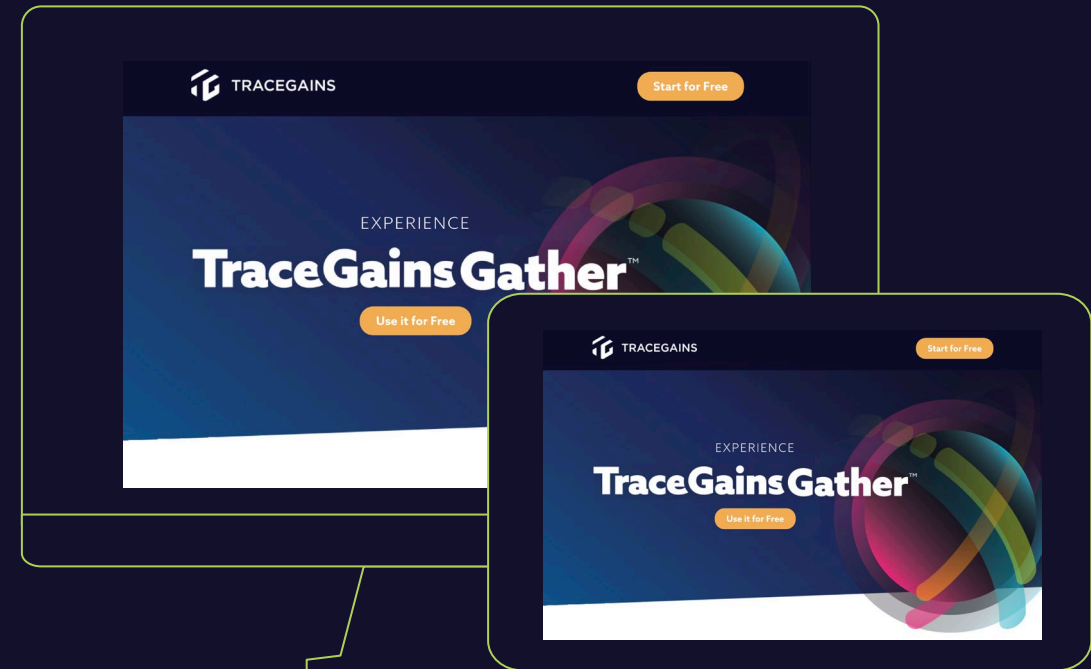


# DEMONSTRATING Food Safety Culture

Corrective Action Reports

# THANK YOU

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# Win a Gift Card...

Take our survey and be entered to win a \$50 gift card!



## Live Q&A

Type your questions into the chat box!



# Thank You

Together we do more

